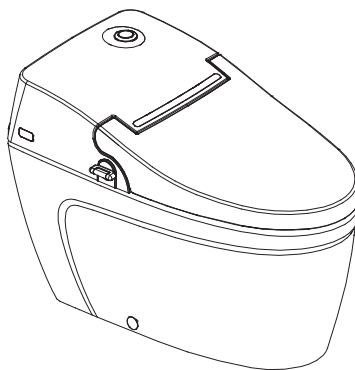


AXENT

SWITZERLAND



COLIN

USER MANUAL

THANK YOU

Thank you for selecting an AXENT Switzerland product. To ensure proper installation, please review these instructions carefully before use. Carefully unpack and examine the intelligent toilet before installation. For any questions, contact us at 1-800-769-4857. Thank you again for choosing AXENT.

BEFORE YOU BEGIN



CAUTION!

Risk of personal injury or product damage

Handle with care. Vitreous china can break or chip if handled carelessly.

All installation procedures should comply with applicable local plumbing and building codes.

INSTALLATION BY A PROFESSIONAL, LICENSED PLUMBER OR CONTRACTOR IS HIGHLY RECOMMENDED.

USER MANUAL
COLIN

Safety	3
Introduction	6
Operation	9
Maintenance	17
Troubleshooting	20
Technical Data	23
Guarantee	24

SAFETY

SAFETY SYMBOLS

The following symbols in the manual will highlight hazardous situations and their severities.



DANGER!

High Risk, Lethal Hazards, Severe Injuries



WARNING!

Medium Risk, Severe Injuries



CAUTION!

Low Risk, Minor Injuries



NOTE!

Damage to Property

NORMAL USAGE

The intelligent toilet's spray arm attachment should only be used for the rear wash and front wash cleaning functions. The product may also be used as a normal toilet seat. This product is meant for indoors usage only.

Any other usage will not be deemed as normal usage. AXENT undertakes no liability for abnormal usage.

AXENT is not liable or responsible for damage to other electronics connected to the same power line while the intelligent toilet is in use.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USING

SAVE THESE INSTRUCTIONS

A copy of the instructions can also be downloaded from <https://axentbath.us>.

When using electrical products, especially when children are present, basic safety precautions should always be taken, including the following:



DANGER!

To reduce the risk of electrocution

Do not reach for any electrical components of the intelligent seat that have fallen into water. Unplug toilet immediately.

Unplug product if not in use for extended periods of time.

Do not use while wet after bathing.

Do not place or store product where it can fall or be pulled into a tub or sink.

Do not place or submerge the intelligent toilet or its components into water or other liquids.



WARNING!

To reduce the risk of burns, electrocution, fire, or injury to persons

Children or disabled persons may require supervision during use.

Use this product only for its intended use as described in this manual. Do not use attachments not authorized by the manufacturer.

Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.

SAFETY

Keep the cord away from heated surfaces.

Do not block the air vents on this product. Do not place the toilet on or by objects such as long window curtains that could potentially obstruct the air vents during normal usage. Keep air vents free of lint, hair, and other debris.

Never use while sleepy or drowsy.

Never drop or insert any object into any openings or hoses.

Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.

Connect this product to a properly grounded outlet only. See Section « GROUNDING INSTRUCTIONS » on page 5.

Unplug this product before filling water. Fill (reservoir) with water only unless otherwise specified by manufacturer. Do not overfill.

SAFETY INSTRUCTIONS

Carefully read and observe the following safety instructions!

Information for the user

Children or persons with limited physical/mental capabilities may require supervision or proper instructions/guidance prior to or during use. Ensure that children cannot play with intelligent toilet.

Avoid malfunctions and damage to the product as a result of improper use

If intelligent toilet is moved from a cold location to a warm location, condensation may form. Leave the unit switched off for a few hours.

Do not install the intelligent toilet in rooms where the temperature will be less than 4 °C (39 °F).

Do not place open flames, candles, cigarettes, or similar objects on or by the toilet.

Do not reuse old hoses or water lines. Please use new water lines when installing.

Do not install the intelligent toilet next to items that would potentially expose the toilet to a large amount of water.

Do not climb on or stand on the product.

Do not place any heavy objects on the lid.

Do not open or close the lid or seat with force.

Do not deliberately soil, spray or block the spray arm.

Repairs must only be carried out by a person with the necessary expertise

Do not carry out modifications, tamper with, install additional equipment, or attempt to repair the intelligent toilet.

Improperly performed repairs can lead to accidents, injuries, or damage to the product.

Only use the device when it is fully functional

Make sure the power cable is not damaged before use. Do not allow the power cable to be severely pinched, bent, or kinked.

Keep the power cable away from hot surfaces and sharp edges.

Do not handle the power cord or plug with wet hands.

Do not use the product if it is not working properly. In case of malfunction, disconnect the power immediately. Close the water cut-off valve to interrupt the water supply. Contact your installer.

Information on the use of batteries

Keep batteries out of the reach of small children. Batteries can be life-threatening if swallowed. If a battery has been swallowed, seek medical assistance immediately.

Do not attempt to recharge non-chargeable batteries for use with unit. Always remove empty batteries from the remote control immediately. They may leak and cause damage.

Do not insert new and old batteries together in the remote control.

Clean the battery and contacts before inserting the battery. Make sure the batteries are oriented properly.

Remove the batteries if the remote control will not be used for an extended period of time.

Do not expose the batteries to hot surfaces or direct sunlight to reduce the risk of battery leakage.

If battery acid has leaked, avoid contact with skin, eyes and mucous membranes. In case of contact with the acid, flush the affected areas with large amounts of clean water and seek medical assistance immediately.

SAFETY

GROUNDING INSTRUCTIONS

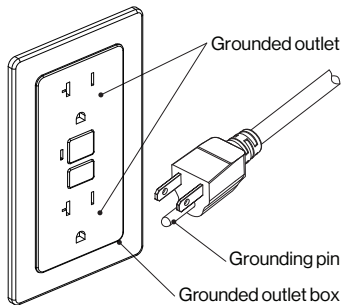
This product must be grounded when plugged in. The power cord on this product has a grounding plug and must be plugged into an outlet with a properly grounded grounding plug.



DANGER!

Improper use of grounding plug can result in a risk of electric shock

For safety, the intelligent toilet should be plugged into a standard 3 prong GFCI outlet.



Wiring Diagram (NOT FOR INSPECTOR'S USE)

FCC INSTRUCTIONS

Please note that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee

that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

If repair or replacement of the power cord or plug is necessary, do not connect the grounding wire to either flat blade terminal.

This product is not to be used with extension cords.

This product is factory equipped with a specific electric cord and plug to permit proper connection. No adapters should be used with this product. Do not modify the power cord on the toilet. If the power cord will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

Please unplug unit immediately and contact for service if cord becomes damaged. Do not use a bidet seat with a damaged cord.



NOTE!

Actual installation may differ slightly from the diagram.

that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

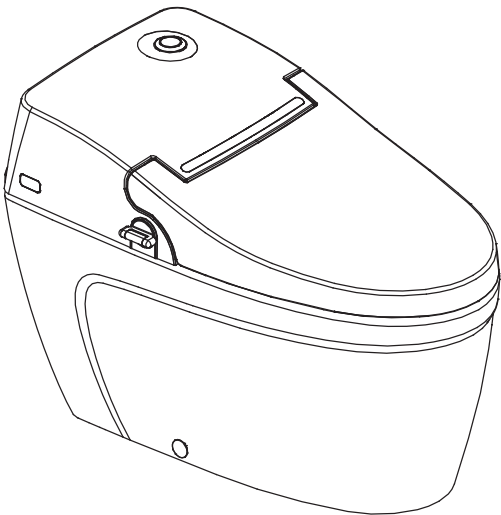
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

INTRODUCTION

OVERVIEW

Colin E006-0331

Model



Remote Control



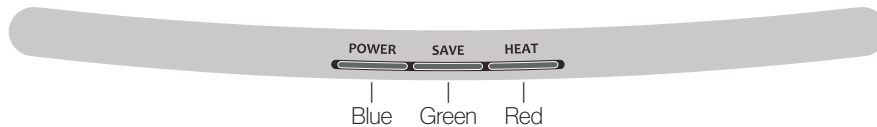
INTRODUCTION

REMOTE CONTROL

Activate the remote control by inserting the batteries.
The remote is ready anytime someone is seated on the intelligent toilet.

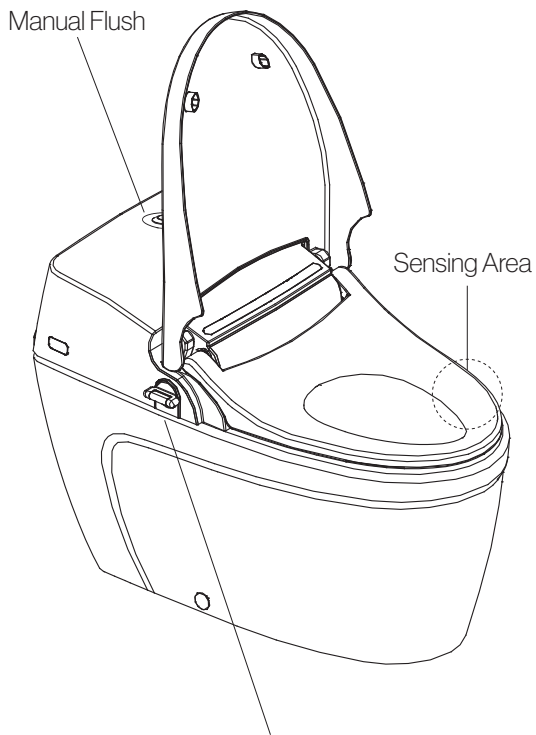


INDICATOR



When power supplied, POWER indicator on.
When Power Saving is activated, SAVE INDICATOR on and HEAT indicator off.
When Power Saving is deactivated, SAVE indicator off.
When heater is on, HEAT indicator on.

INTRODUCTION



MANUAL FLUSH

The Manual Flush button is located on the top right side of the toilet tank. This flush requires no electrical power and can be used at any time to flush the toilet.

SENSING AREA

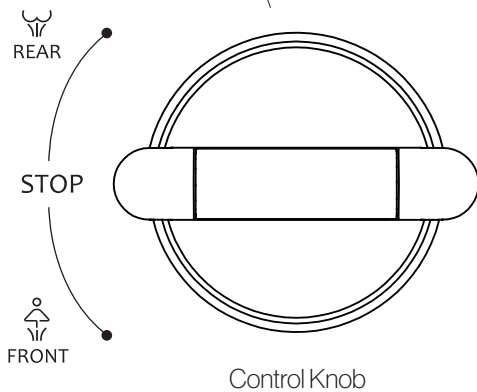
The intelligent toilet has a safety sensor to prevent accidental misuse or discharge of the bidet wand. The user must be seated over this sensor to enable all functions of the intelligent toilet.

CONTROL KNOB

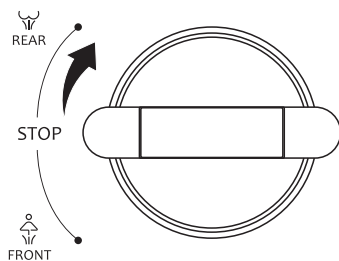
This intelligent toilet is fitted with a bidet function. It can easily be operated with the control knob on the right side.



Please make sure the knob clicks into place and is fully returned to the STOP position when not in use.



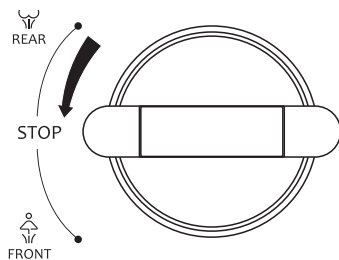
OPERATION



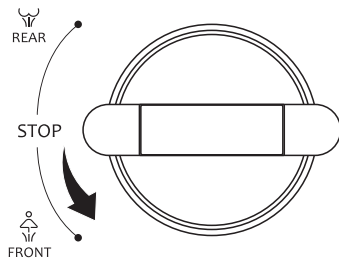
REAR WASH

Rotate the Control Knob clockwise after being seated to start the rear wash.

- Rotate the Control Knob clockwise to increase the water volume,
- Rotate the Control Knob counter clockwise to reduce the water volume.



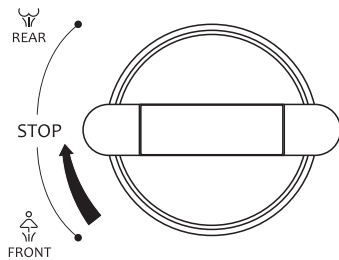
Rotate the Control Knob counter clockwise to the STOP position to stop the Rear Wash.



FRONT WASH

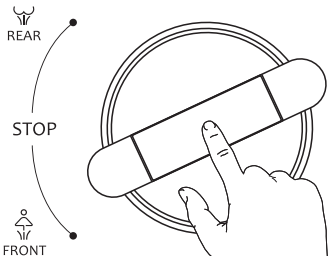
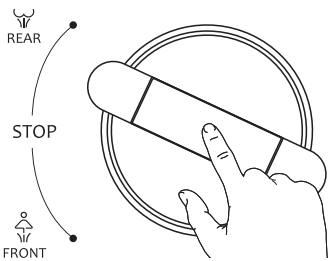
Rotate the Control Knob counter clockwise after being seated to start the Front Wash.

- Rotate the Control Knob counter clockwise to increase the water volume,
- Rotate the Control Knob clockwise to reduce the water volume.



Rotate the Control Knob clockwise to the STOP position to stop the Front Wash.

OPERATION

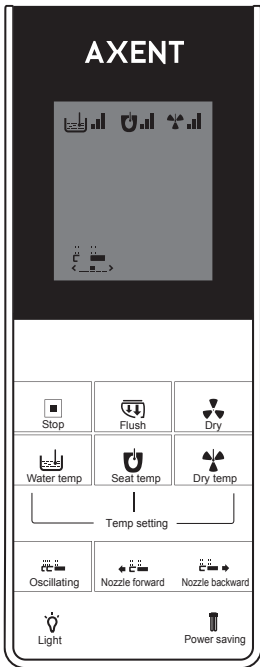


WAND OSCILLATING

The washing wand can oscillate during use of the Rear Wash and Front Wash.

OPERATION WITH THE CONTROL KNOB

While the knob is in either the Rear Wash or Front Wash setting, press the button in the middle of the knob to activate or deactivate oscillating wand mode.



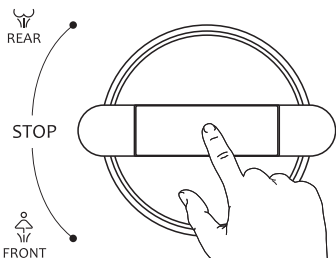
OPERATION WITH THE REMOTE CONTROL



Oscillating

Press « Oscillating » during wash to activate or deactivate Oscillating wand.

OPERATION

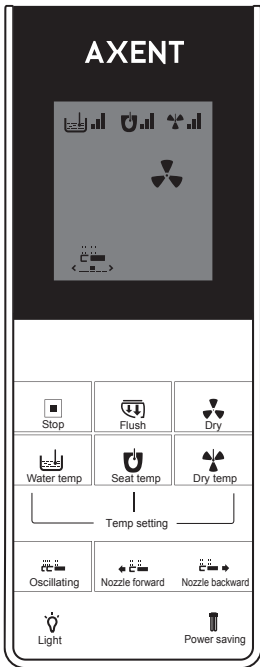


DRY

OPERATION WITH THE CONTROL KNOB

Press the button on the knob after you are seated.

Press on the button again to stop the dryer.
The dryer will automatically stop after being unseated for more than 5 seconds. Note that the air is heated.



OPERATION WITH THE REMOTE CONTROL



Press « Dry » after being seated to start.

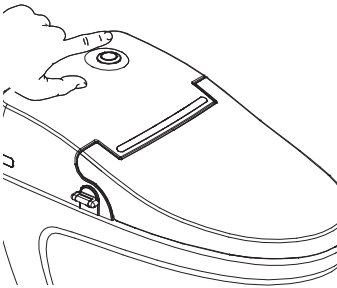


Press « Stop » to stop the Dry.
The Dry will automatically stop after being unseated for more than 5 seconds. Note that the air is heated.



For your safety, the dryer will not have heated air after 5 minutes of continuous usage.

OPERATION



FLUSH

The toilet may be flushed with the flush button, control knob, remote control, or automatically.

MANUAL FLUSH

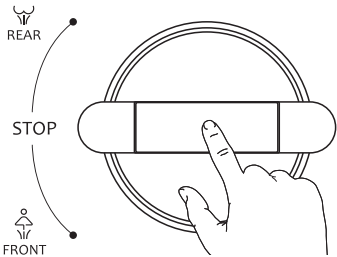
Press the Manual Flush button to start the Flush.



This flush requires no electrical power and can be used at any time to flush the toilet.

OPERATION WITH THE CONTROL KNOB

Hold down the button on the knob for 3 seconds to flush.



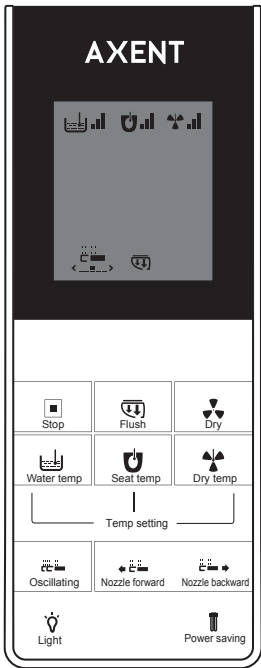
OPERATION WITH THE REMOTE CONTROL



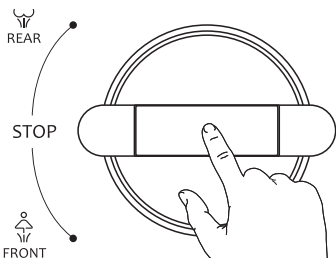
Press « Flush » to start.

AUTOMATIC FLUSH

The toilet will flush automatically after someone has been unseated for about 5 seconds.



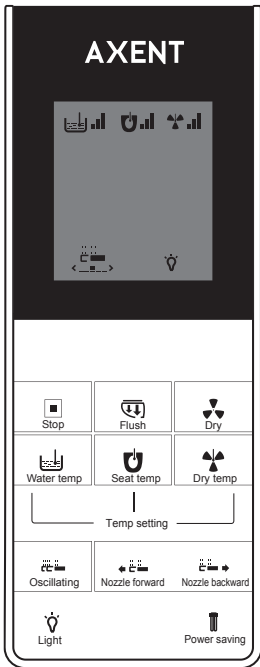
OPERATION



NIGHT LIGHT

OPERATION WITH THE CONTROL KNOB

While unseated, press the button on knob to turn on or off.

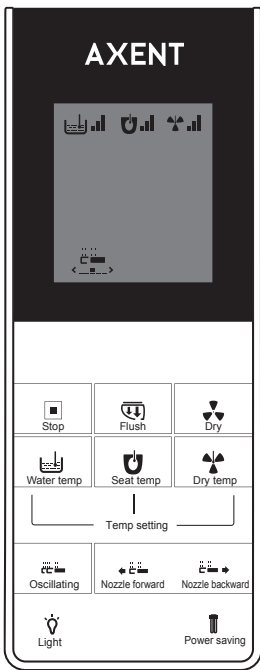


OPERATION WITH THE REMOTE CONTROL



While unseated, press « Light » to turn on or off.

OPERATION



POSITION

The nozzle position can be controlled during use of the Rear wash and Front wash.

OPERATION WITH THE REMOTE CONTROL



Nozzle forward

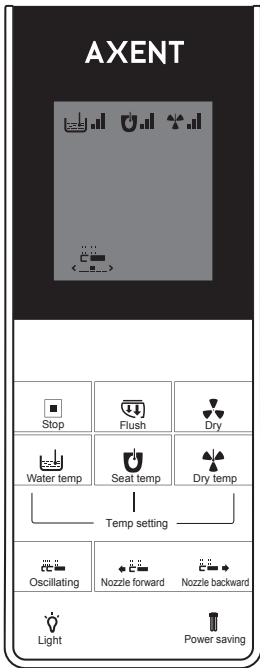
Press « Nozzle forward » to move the nozzle forwards while washing.



Nozzle backward

Press « Nozzle backward » to move the nozzle backwards while washing.

The position indicator on the remote control will indicate the selected nozzle position.



TEMPERATURE ADJUSTMENT

OPERATION WITH THE REMOTE CONTROL



Water temp

Press « Water temp » to adjust the water temperature.

Water temp on the screen of remote control indicates the selected level.



Seat temp

Press « Seat temp » to adjust the seat temperature.

Seat temp on the screen of remote control indicates the selected level.



Dry temp

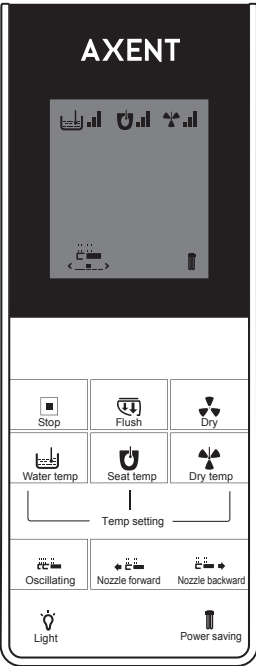
Press « Dry temp » to adjust the dry temperature.

Dry temp on the screen of remote control indicates the selected level.



There are 4 levels of temperature.
The lowest level turns the heating function off.

OPERATION



POWER SAVING

Turning on the Power Saving mode will turn off the water heater until someone is seated.

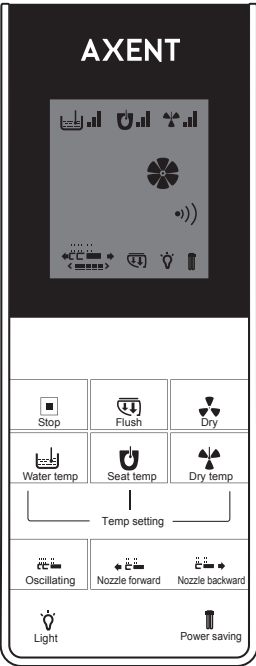
OPERATION WITH THE REMOTE CONTROL



Power saving

Press « Power saving » for 3 seconds to activate or deactivate the Power Saving mode.

OPERATION



ADDITIONAL SETTINGS MODE

PROFILE SETTING MODE ALLOWS YOU TO ADJUST THE TWO FOLLOWING SETTINGS

- Deodorizer setting ON / OFF
- Auto flush setting ON / OFF

ACTIVATE ADDITIONAL SETTINGS MODE



Oscillating

Press « Oscillating » for 3 seconds. All icons on the remote will appear.

DEODORIZER SETTING

ON / OFF

Factory setting:

Deodorizer is ON



Stop

You are in the Additional Settings mode,
- Press « Stop » to turn ON/OFF.

AUTO FLUSH SETTING

ON / OFF

Factory setting:

Auto flush is ON



Seat temp

You are in the Additional Settings mode,
- Press « Seat temp » to turn ON/OFF.

DEACTIVATE ADDITIONAL SETTINGS MODE



Oscillating

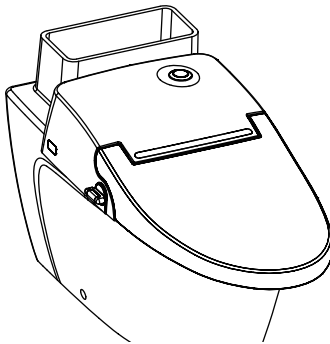
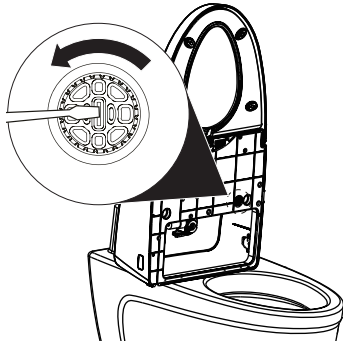
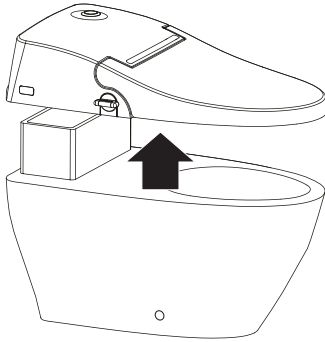
Press « Oscillating » again.



All the settings will be reset in the event of a power outage.
Replacing the batteries in the remote control will reset the water temperature, seat temperature, and power saver settings.

MAINTENANCE

EMPTY CISTERN



DURING VACATION

If this product will not be in use for an extended period of time, please disconnect the electrical power.

- Disconnect the electrical power.
- Shut off the Inlet Valve.
- Press Manual Flush button.

WINTERIZATION

Please ensure water temperatures will not drop below 39 °F. Frost or frozen water will damage the system and may lead to leakage.

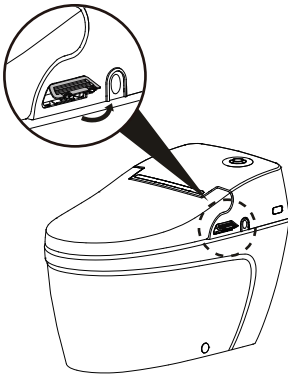
If the water or ambient temperature drops below 39 °F, please discontinue use of product. Additionally, if the intelligent toilet is moved from a cold location to a warm location, condensation may form. Leave the unit switched off for a few hours before use.

- Disconnect the electrical power.
- Shut off the Inlet Valve.
- Disconnect the inlet hose from the angle stop and drain out the residual water in the hose.
- Press the manual flush button.
- Empty the internal heater cistern by unscrewing the knob shown on the side. Dump the water into the bowl.



FAILURE TO DRAIN SYSTEM MAY RESULT IN DAMAGE TO SYSTEM AND LEAKAGE OR FLOODING.

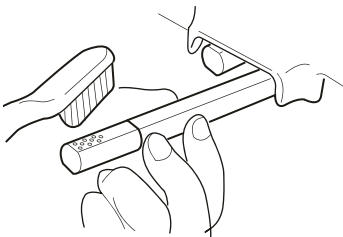
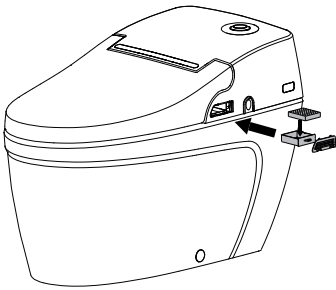
MAINTENANCE



REPLACING THE ACTIVE CARBON FILTER

Replace the active carbon filter approximately every 6 months.

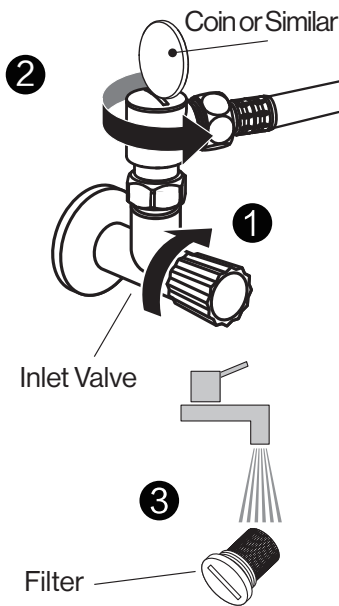
- Open the cover of the filter on the side of the toilet seat.
- Replace the active carbon.
- Reassemble back all parts.



SPRAY ARM CLEANING

- Pull the Spray Arm out.
- Clean the Spray Arm with a small brush and clean cloth.
- Push the Spray Arm back in.

MAINTENANCE



FILTER CLEANING

The filter screen will need to be cleaned frequently. If the unit does not fill up properly, starts to lose pressure, or does not function normally, please clean the filter first.



DO NOT use the product without the filter. Otherwise the product may not be warranty.

The water inlet valve must be shut off during the entire filter cleaning process.

The filter may be reinserted in reverse after cleaning.

CLEANING INSTRUCTIONS FOR SEAT, LID AND BACK COVER

Use a mild soap solution to clean the seat and please ensure that the seat and hinges are not left damp. Dry off any residual water or cleaning agents with a soft cloth. Avoid contact with abrasive, corrosive, or chlorine based cleaners on the seat and hinges as this may lead to damage or rusting. When cleaning the bowl, ensure that the seat and cover are kept upright until all cleaning solutions have been flushed away.



DISCONNECT THE MAIN PLUG BEFORE CLEANING THE PRODUCT.

For cleaning do NOT use any scouring equipment (e.g. scouring sponge) tools or any aggressive cleaning agents.

The toilet seat is firmly connected to the unit and cannot be removed.

CLEANING CERAMIC APPLIANCES

Under no circumstances should you use harsh or abrasive cleaning substances such as abrasive cleansers, scouring powder, or drain cleaner on your ceramic surfaces. Do not use steam cleaners.

These steps ensure the performance of the AXENT Easy Clean finish for many years. Recommended cleaners for sanitary ceramic surfaces include acidic cleaners with a pH value between 1 and 4. Cleaners with a pH value between 5 and 8 are not always effective. AXENT strongly recommends against alkaline cleaners with a pH value between 9 and 12.

TROUBLESHOOTING

SUITABLE CLEANING DETERGENTS

- Mild bathroom or all-purpose cleaner
- Mild detergents
- Normal toilet brushes
- Soft sponges
- Microfiber cloth



ELECTRICAL SHOCK! FATAL DANGER!

Never open the unit in order to repair it yourself. Never modify the device or add any additional modules. The AXENT intelligent toilet carries live power when plugged in and opening it exposes those present to fatal danger!
Warranty and liability claims as a result of wrong handling are specifically excluded.

RESTART

Perform a reset, if needed. Unplug the AXENT intelligent toilet, wait for 30 seconds, then reconnect to power.

FREQUENTLY ASKED QUESTIONS

IN CASE OF MINOR MALFUNCTIONS, PLEASE REFER TO THE FOLLOWING TABLE. IF THE BELOW SOLUTIONS DO NOT RESOLVE THE ISSUE, PLEASE CONTACT CUSTOMER SUPPORT FOR FURTHER EXAMINATION AND REPAIR.

Malfunction	Cause	Remedy	Page
Remote control does not respond	Battery is low	Replace battery.	/
	Battery is not oriented properly	Orient battery in proper direction.	/
	Receiver for signal is blocked	Clean and unblock receiver.	/
	Remote is out of range	Please use the remote control within range of the receiver.	/
Water volume is low	Water supply restricted	Check angle stop and main water line.	/
	Filter is blocked	Clean filter.	19
Water flow from nozzle suddenly stops	User left seat during wash cycle	Sit on unit properly and begin washing.	9

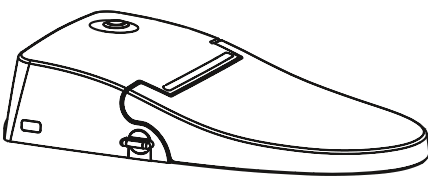
TROUBLESHOOTING

Malfunction	Cause	Remedy	Page
	Seat fails to sense seated	Ensure proper seating over sensor in seat.	8
Water temperature unstable	Incoming water pressure beyond normal range	Regulate incoming water pressure.	23
Oscillation function on nozzle does not work	Attempted to start oscillation before wash cycle	Restart oscillation during wash cycle.	10
Dryer does not work	Seat fails to sense seated	Ensure proper seating over sensor in seat.	8
	Attempted to dry during wash cycle	Begin dry cycle after stopping wash cycle.	11
Warm-air from dryer suddenly stops	User left seat during dry cycle	Ensure proper seating over sensor in seat.	8
Seat does not warm up	Seat temperature is set lowest level	Increase Seat temperature level.	14
Auto flush does not work	Auto flush is off	Turn on Auto flush.	16
	Sensor in seat is being tripped	Ensure nothing is obstructing the sensor. Flush with remote or manual flush button.	8
Deodorizer does not work	Seat fails to sense seated	Ensure proper seating over sensor in seat.	8
Deodorizer continues to run after use	Deodorizer will run for 1 minute after use for better performance	This is normal.	/
One «beep» per 3 seconds	Knob reset error	Ensure control knob is properly set to STOP.	/
One «beep» per second	Temperature control system error	Disconnect power cord and contact customer service.	/

TROUBLESHOOTING

REPLACEMENT PARTS LIST

There will be instructions with the new replacement part.



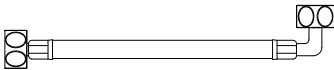
Intelligent Toilet Seat



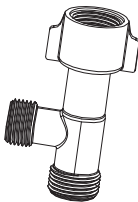
Remote Control



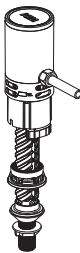
Activated Carbon Filter



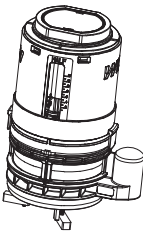
Inlet Hose-set



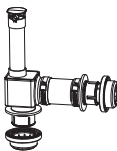
Three-way Valve



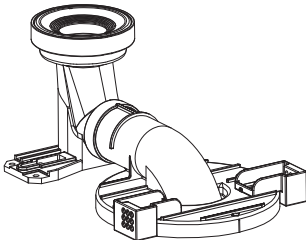
Fill Valve



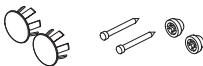
Flush Valve



AST Check Valve



12" Flange



Bowl Mounting Hardware / Plug

TECHNICAL DATA

Nominal voltage	120 V~ 60 Hz
Power consumption (max.)	1300 W
Protection degree	IPX4
Cable length	0.8 m (32 inches)

Recommended Pressure Range	0.14 - 0.69 MPa (20 - 100 psi)
Ambient Temperature Range	4 - 40 °C (+39 °F to + 104 °F)
Water Temperature Range	4 - 35 °C (+39 °F to + 95 °F)
Product Weight	61 kg (134 lbs)
Product Dimension (L × B × H)	780 × 442 × 548 mm (30 ¹ / ₁₆ × 17 ³ / ₁₆ × 21 ¹ / ₁₆ inches)
Load Sit and Lid (Max.)	150 kg (330 lbs)

Max. flow rate Rear Wash	1800 ml/min (⁷ / ₁₆ gal/min)	3 levels
Max. flow rate Front Wash	1800 ml/min (⁷ / ₁₆ gal/min)	3 levels
Spray arm position		5 levels
Water temperature	34 - 38 °C (+93 to +100 °F)	4 levels
Air dryer temperature	≤ 25 °C (≤ +77 °F)	4 levels
Seat temperature	31 - 35 °C (+88 to +95 °F)	4 levels

TECHNICAL SUPPORT

For any questions or any assistance with this product, please contact your dealer or call us at

1-800-769-4857

support@axentproducts.com

www.axentbath.us

LEGAL DIRECTIONS

This manual contains important information on the intended use, correct operation and proper maintenance of the equipment. Knowledge of and compliance with the instructions of this manual are provided for both the safe use of the equipment and for the safety of its operation and maintenance. In this manual, not all kinds of applications and improper manipulations are considered. In addition, attention is drawn to the following: The content of these instructions is neither part of any previous or existing agreement, commitment or legal relationship, nor does it change from an existing agreement, commitment or legal relationship. Any commitment by AXENT results from the respective warranty. These include the complete and authoritative warranty obligation AXENT. The statements in this manual do not constitute an extension or a restriction of the claims under the warranty provisions. This manual is protected by copyright. Copies and / or translations into other languages may be made only with prior written approval of AXENT.

GUARANTEE

AXENT LIMITED WARRANTY

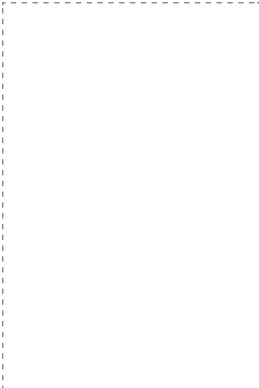
A three-year limited warranty applies to all AXENT products purchased on or after May 1, 2019. All products purchased on or before April 30, 2019 OR purchased for use in a commercial or hospitality setting on any date are backed by AXENT's one-year limited warranty. All spare parts purchased for use with Axent products are covered by a six (6) month limited warranty unless otherwise stated on the product.

1. AXENT warrants that its products are free from defects caused by defective material and faulty workmanship for a period of three-year from the date of purchase by the original purchaser. The limited warranty is to the original purchaser only. The limited warranty is not transferable to any third party. Proof of purchase showing both original ownership and purchase date is required for any warranty claim. The limited warranty applies to all products sold by authorized dealers in the United States and Canada. This warranty is limited to parts only and AXENT is not responsible for any installation labor charges, removal charges, installation, or other incidental or consequential cost.
2. AXENT's sole and maximum liability for breach of its warranties herein is limited to the obligation, at AXENT's sole discretion to repair, replace, or make appropriate adjustments to bring the product back to normal operating function. AXENT reserves the right to inspection of the product and verification of normal residential usage conditions during the warranty period before warranty claims are handled. In no event shall AXENT or Seller be liable to Buyer for consequential, incidental, economic, or special damages stemming from any breach of express or implied warranty.
3. Purchaser shall comply with the following procedures in connection with the warranty claim:
 - AXENT is notified in writing by Purchaser within thirty (30) days after discovery of defects;
 - Purchaser obtains a Return Authorization from AXENT prior to returning any defective product to AXENT;
 - The defective products are returned to AXENT, all shipping charges prepaid by Purchaser (provided however, that if upon examination by AXENT, it determines that the products are entitled to warranty, then AXENT shall be responsible for shipping charge to and from AXENT's facility).
 - The defective products are received by AXENT for adjustment no later than fifteen (15) days following the last day of the warranty period; and
 - AXENT's examination of such goods shall disclose that such defects or failures have not been caused by misuse, abuse, neglect, improper installation or application, repair, alteration, damage by rain, fire or casualty or by accident or negligence in use, storage, transportation or handling.
4. This warranty does not apply to the following items:
 - Damage or loss sustained in a fire, earthquake, storm or any natural disaster etc...
 - Damage or loss resulting from any unreasonable use, misuse, abuse, negligence or improper care, improper cleaning or maintaining of the product.
 - Damage or loss as a result of the use of in-tank toilet cleaners.
 - Damage or loss resulting from any sediments or foreign matter contained in the water system.
 - Damage or loss from improper installation, harsh environment, improper removal and water pressure in excess of 80PSI.
 - Damage or loss resulting from electrical surges, lightning strikes or other acts which are not considered normal or the fault of AXENT.
 - Damage or loss resulting from normal wear and tear, such as gloss reduction or dulling, scratching or fading over time due to normal use, cleaning practices, water or atmospheric conditions including but not limited to: bleach, alkali, acid cleaners, dry powdered cleaners or any other abrasive cleaning agents or abrasive cleaning tools or aids.
 - The use of any product in a manner outside of the product instructions / owner's manuals.
 - AXENT shall not be liable for any failure caused by chloramines in the public treated waters or cleaners containing chlorine (calcium hypochlorite). Please note that use of high concentrate chlorine or chlorine related products can damage fittings. This damage can cause leakage resulting in property damage.
5. AXENT'S OBLIGATION TO HONOR THESE WARRANTIES IS CONTINGENT UPON AXENT'S RECEIPT OF PAYMENT IN FULL FOR THE GOODS ENTITLED TO THIS WARRANTY. AXENT DISCLAIMS ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SELLER HAS NOT AUTHORIZED ANYONE TO MAKE ANY REPRESENTATION OR WARRANTY OTHER THAN AS PROVIDED ABOVE. THE FOREGOING STATES THE ENTIRE WARRANTY LIABILITY OF SELLER.

To obtain warranty service, contact AXENT's service team through your dealer or plumbing contractor, or via the points of contact below:

Mailing Address: Attn. Customer Service Department 3 Musick, Irvine, CA 92618
E-mail: Support@axentproducts.com
Phone: 1-800-769-4857

Place serial number sticker
here for reference:



AXENT Corporation Ltd.

www.axentbath.us
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1-800-769-4857